

TransCrate Logistics Case Study:



How TransCrate Logistics has improved their 3PL warehouse management and picking accuracy to 98%?

Customer:	Industry:	Business	Headquarters:
TransCrate Logistics	Third Party Logistics	Logistics	Kuwait
Products:			
FalconWMS-3PL Warehouse Management System			

About:

“**TransCrate International Logistics**”, formerly known as Kuwait International Removals Co. W.L.L, has grown into an outstanding corporation that offers **total logistics management** and **third party logistics services** to the customers across UAE. Right from sourcing raw material to delivery of final product to customer, **TransCrate caters to the Middle Eastern market with End-to-End Logistics.**

Business Situation:

Prior to implementing FalconWMS, TransCrate had hard time to keep up with the demand using their paper-based order picking process, no real time inventory visibility and product tracking capabilities that a WMS could provide to meet increased demand for their growing number of operations.

As a result, the company had thought to discard its homegrown, **largely paper-based manual approaches** and decided the time was right to invest in top-tier Warehouse Management System (WMS) software.

Key Challenges

Prior to implementing FalconWMS, TransCrate has faced with key challenges including

- Inventory Accuracy
- Space Optimization
- Poor Operator Performance
- Manual Inventory Handling
- Obsolete Dispatch Mechanisms
- Unavailability of real time data

The Solution

While TransCrate had been using traditional manual business approaches for long, the company later recognized that it needed a better, best of breed, warehouse management system (WMS) to underpin the levels of performance and accuracy required to deliver a full 3PL offering in a highly competitive environment.

TransCrate therefore selected the Inventrax's flagship product FalconWMS to help them achieve this.

Solution Provided:

By integrating logistics operations in TransCrate with FalconWMS software has resulted in significant **improvements to inventory visibility** and an **improved order fulfillment process** with.

- **Increased market responsiveness**
- **Ability to quickly onboard new 3PL customers**
- **Reduced client onboarding time with flexible configuration wizard**
- **Increased warehouse and logistics efficiencies**
- **Support for multiple languages with minimal training**
- **Order accuracy has increased to 99.3%**
- **Increased Productivity with decreasing time-to-pick**

Benefits Delivered:

By streamlining and future-proofing the operation, Inventrax has delivered major time and cost saving benefits, far exceeding the cost of the system with

- Increasing order picking accuracy
- Improving pallet sequencing has reduced manual processes
- Optimized Warehouse Space
- Improved customer satisfaction
- **Speed** of implementation with a cloud deployed system that is easily configured site by site.
- **Flexibility** with the ability to choose only the functionality needed on a customer by customer or site by site basis.
- **Visibility** with a real-time, end-to-end supply chain system with data that can be used to identify meaningful trends

Testimonial:

Inventrax is more than a vendor for us – they're an extension of our own team. Most software vendors are focused on simply selling a solution and making additional service revenue after the fact, but with Inventrax we have a partner who is committed to understanding our true needs and working to find the most cost-effective way to meet those needs.

- Santosh, Warehouse Manager, TransCrate Logistics.

Inventrax has made our day to day stockroom operations extremely light-footed and simple with constant information from the stores, the best part about FalconWMS is its natural UI that made our store administrators interact with the framework simpler way.

- Jagdish, COO, TransCrate Logistics.